

**ACM TRADING PLATFORM
TROUBLES-SHOOTING LEVEL 2**

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Some troubles-shooting may be caused because java web start cache need to be cleared.

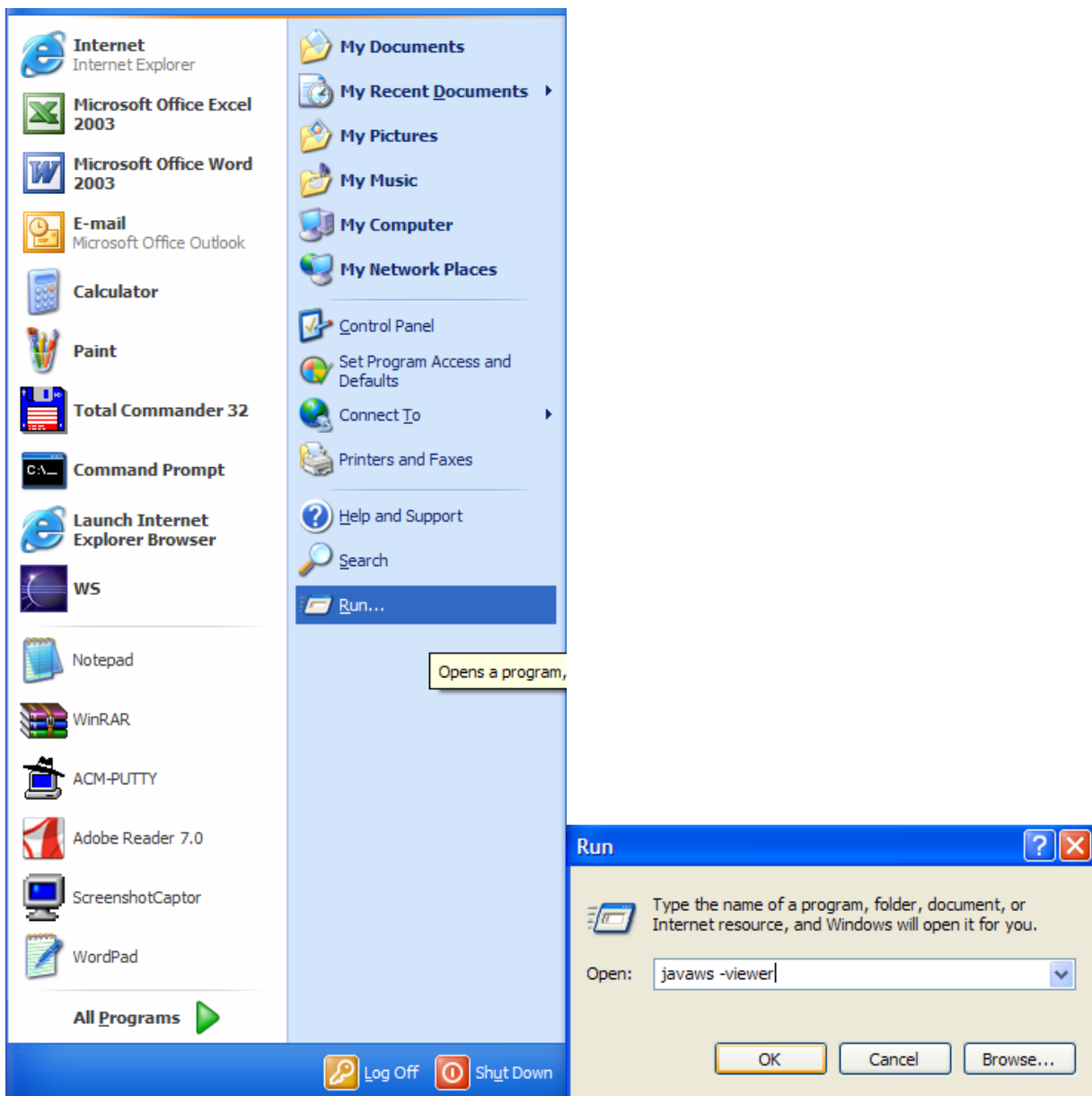
Procedure to clear Java Web Start 1.6:

Launch the Java Web Start Utility by using your general menu like this:

On Windows XP taskbar => **Start** => **Run...**

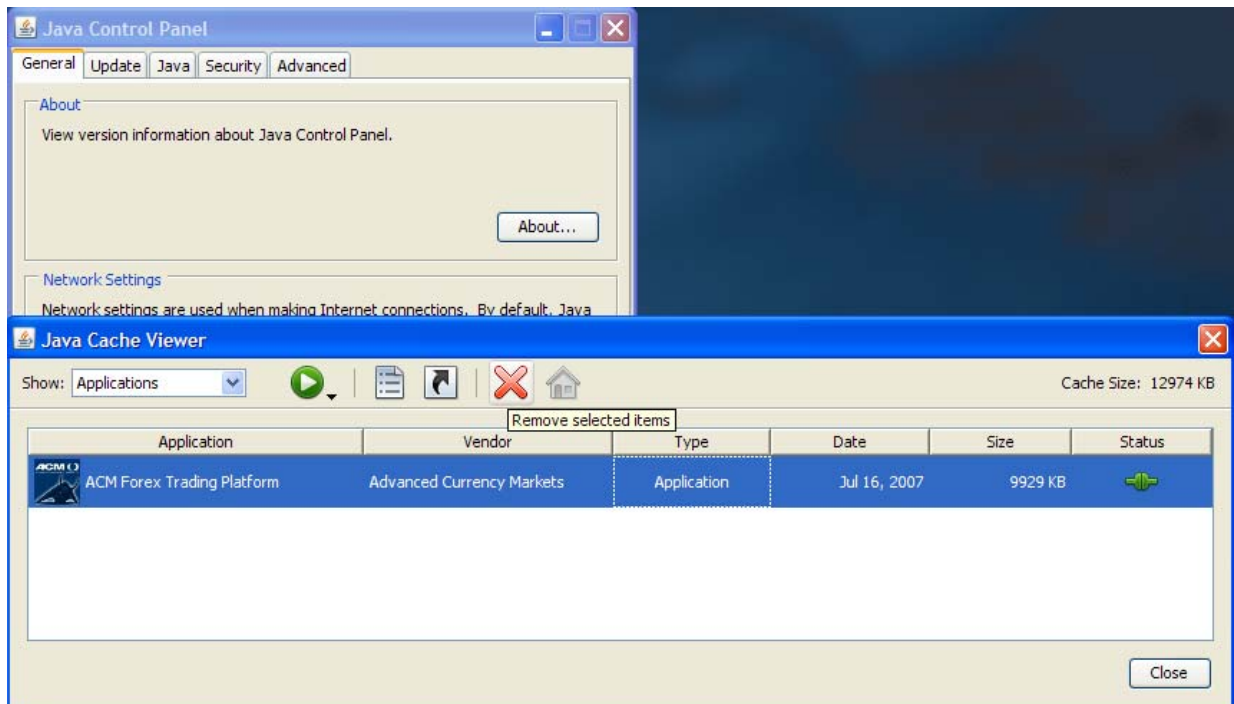
Then type the following syntax in the dialog box:

javaws -viewer

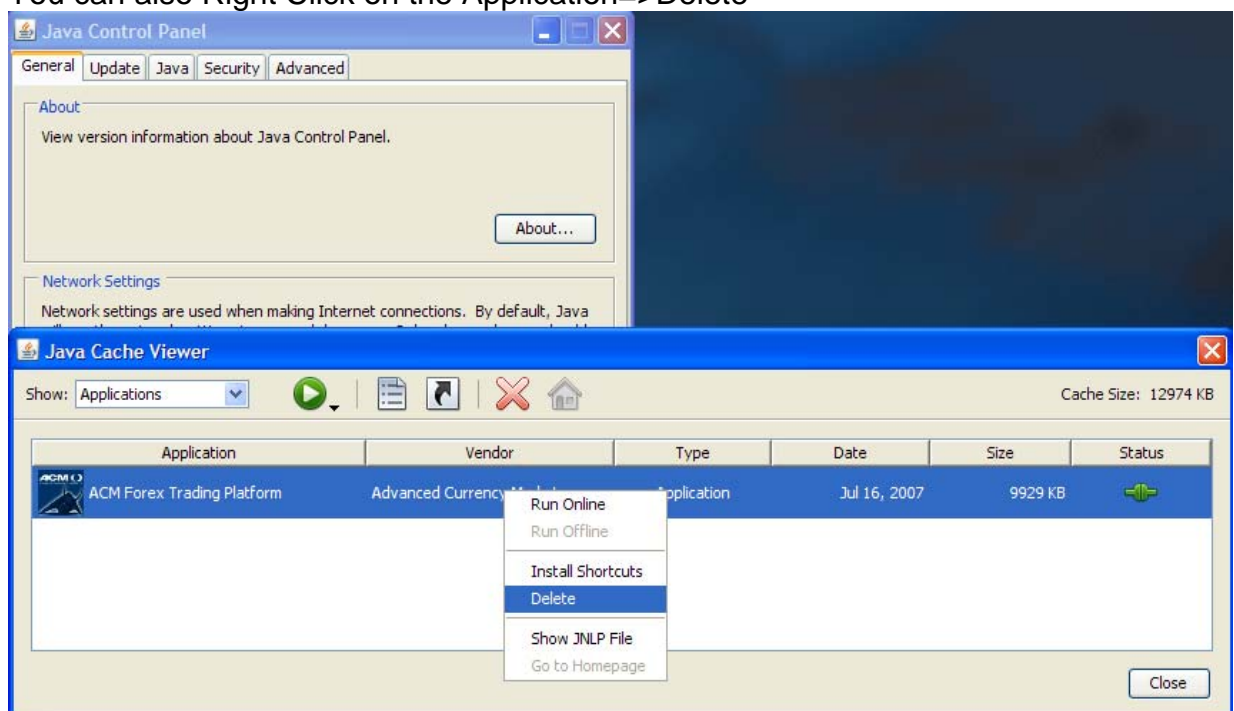


When launching the **javaws.exe -viewer** you will see the "**Java Control Panel**" and the "**JAVA Cache Viewer**"

Select ACM Forex trading application and Click on the Red Cross button to remove the application



You can also Right Click on the Application=>Delete



Close the **Java Control Panel** dialog.
Close the **Java Web Start Utility** dialog.

Try to re-launch the Trading Console from **your Internet browser (not from the desktop)**.