

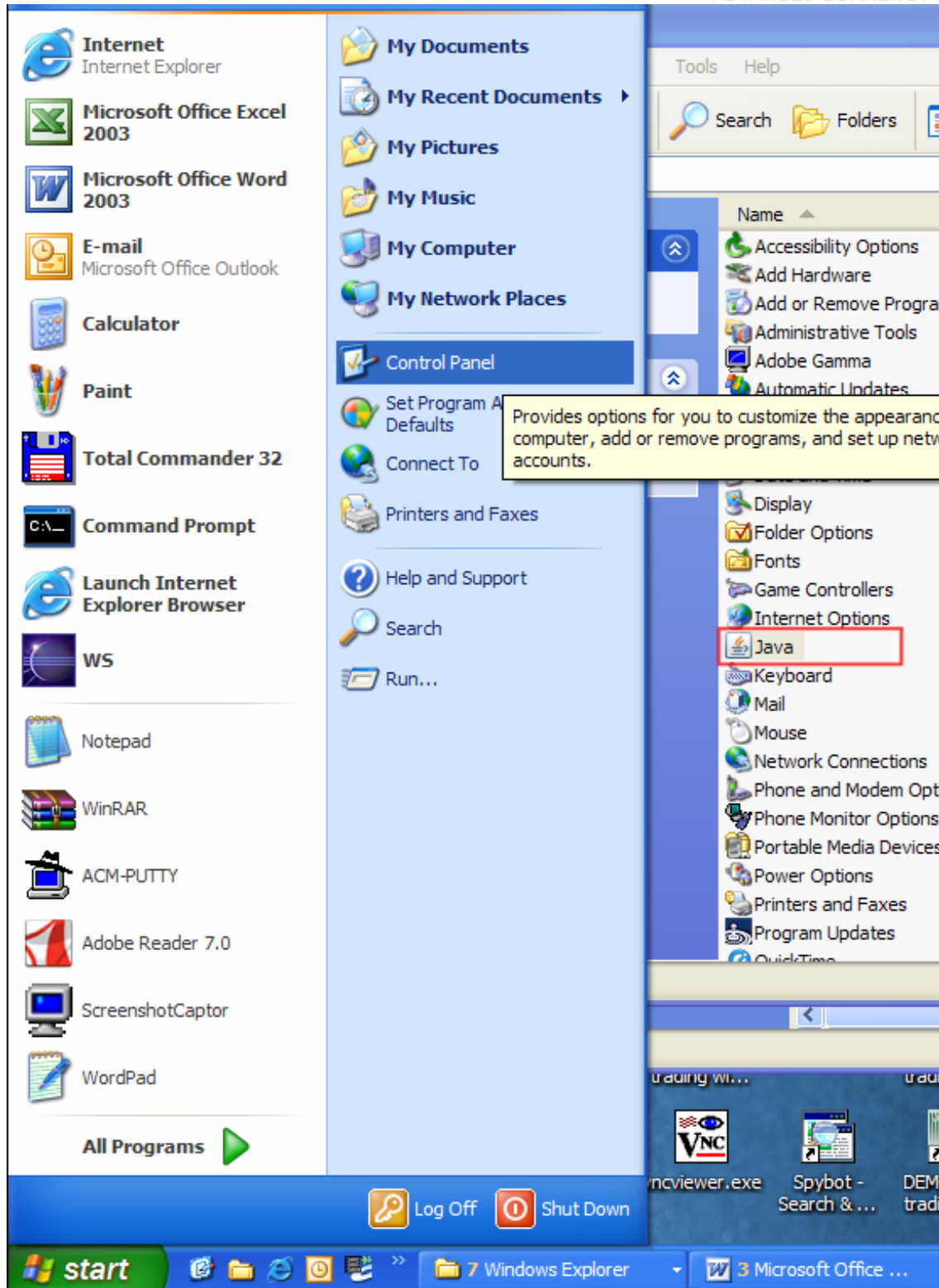
**ACM TRADING PLATFORM  
TROUBLES-SHOOTING LEVEL 2**

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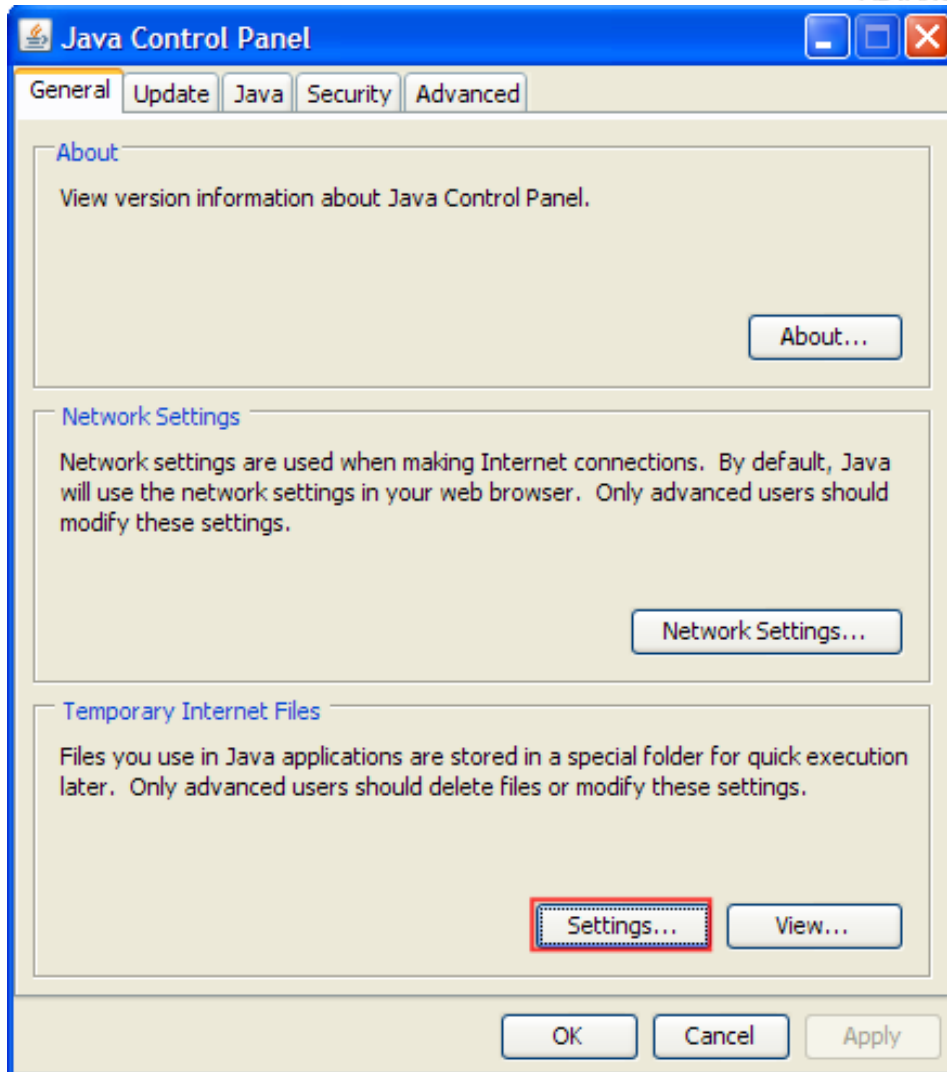
Some troubles-shooting may be caused because java web start cache need to be cleared.

**Procedure to clear Java Cache from the control Panel 1.6:**

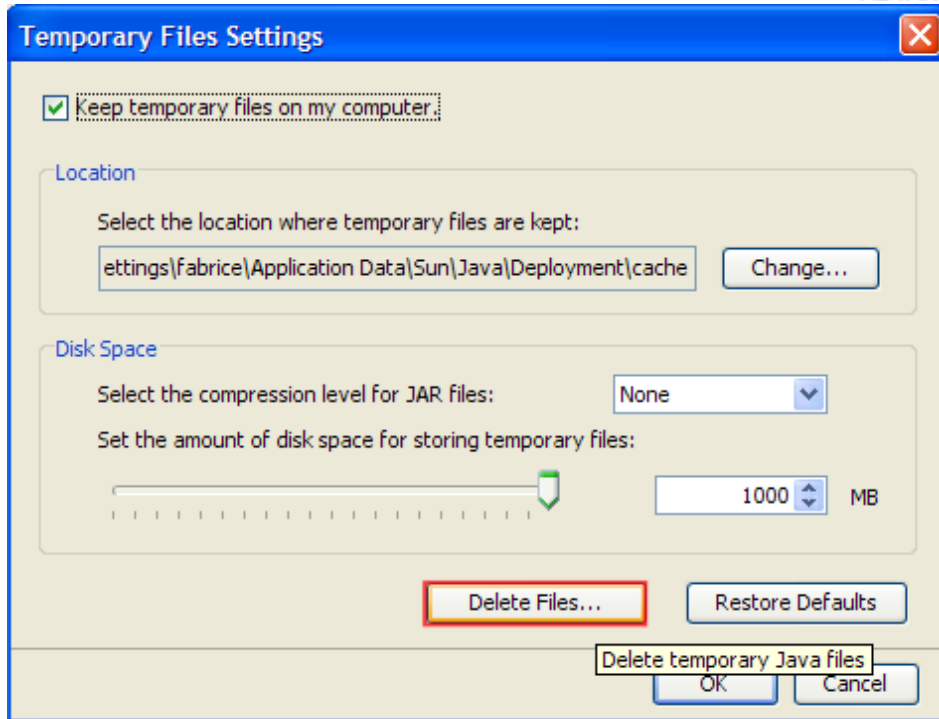
Launch the Java Control Panel from the Windows Control Panel:



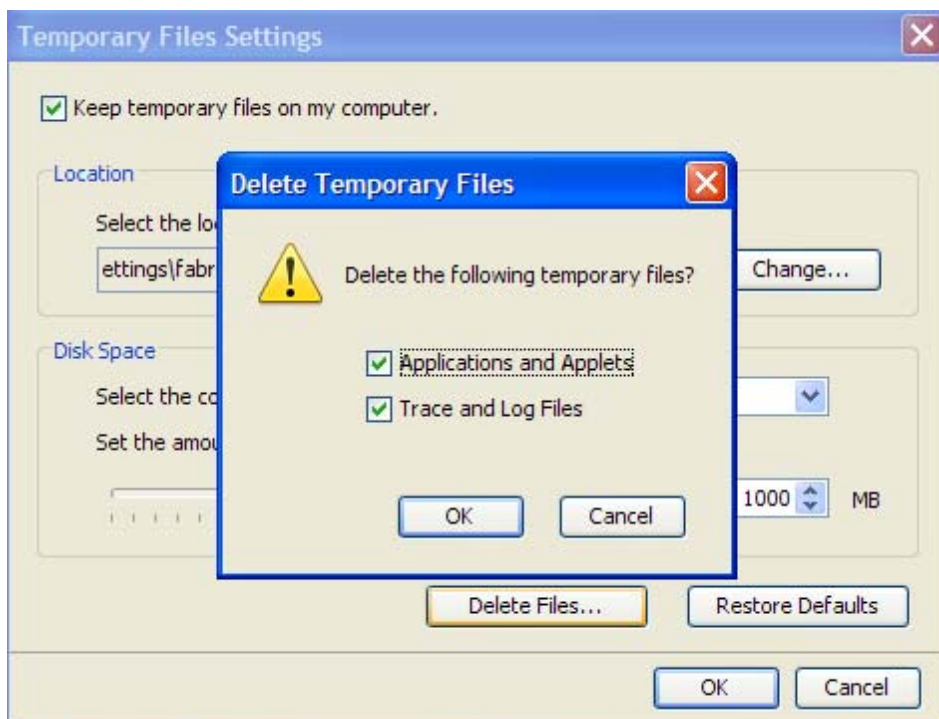
From the **General Tab**, click on **Settings...**



Then **Delete Files...**



Make sure the checkboxes Applications and Applets and Trace and Log Files are checked, then click OK.



Close the **Java Control Panel** dialog by clicking OK  
Close the **Java Web Start Utility** dialog by clicking OK.

Try to re-launch the Trading Console from **your Internet browser (not from the desktop)**.