

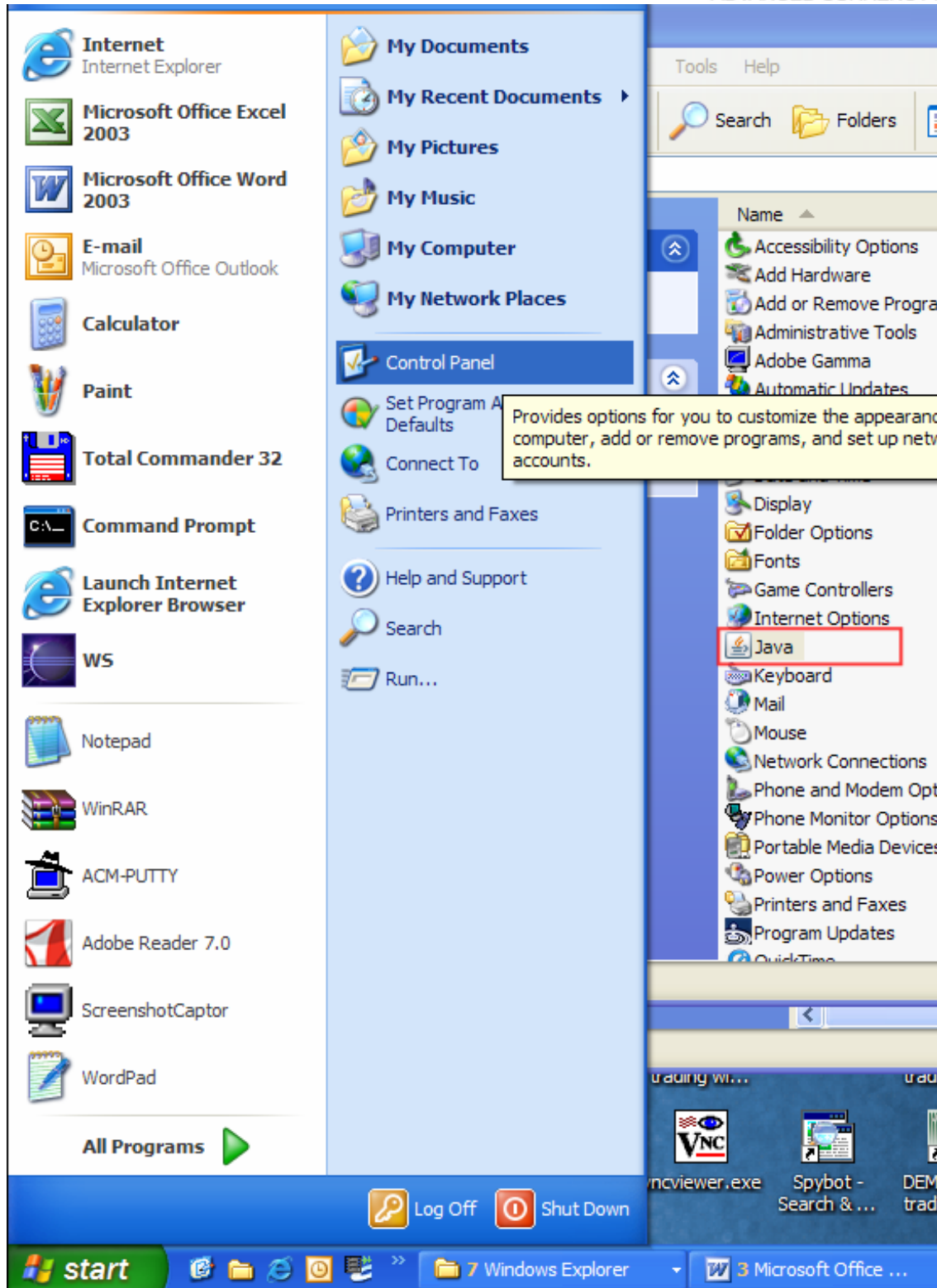
**ACM TRADING PLATFORM
TROUBLES-SHOOTING LEVEL 1**

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Some troubleshooting may be done because java web start has not been correctly configured.

Procedure to check if Java Web Start 1.6 is well configured:

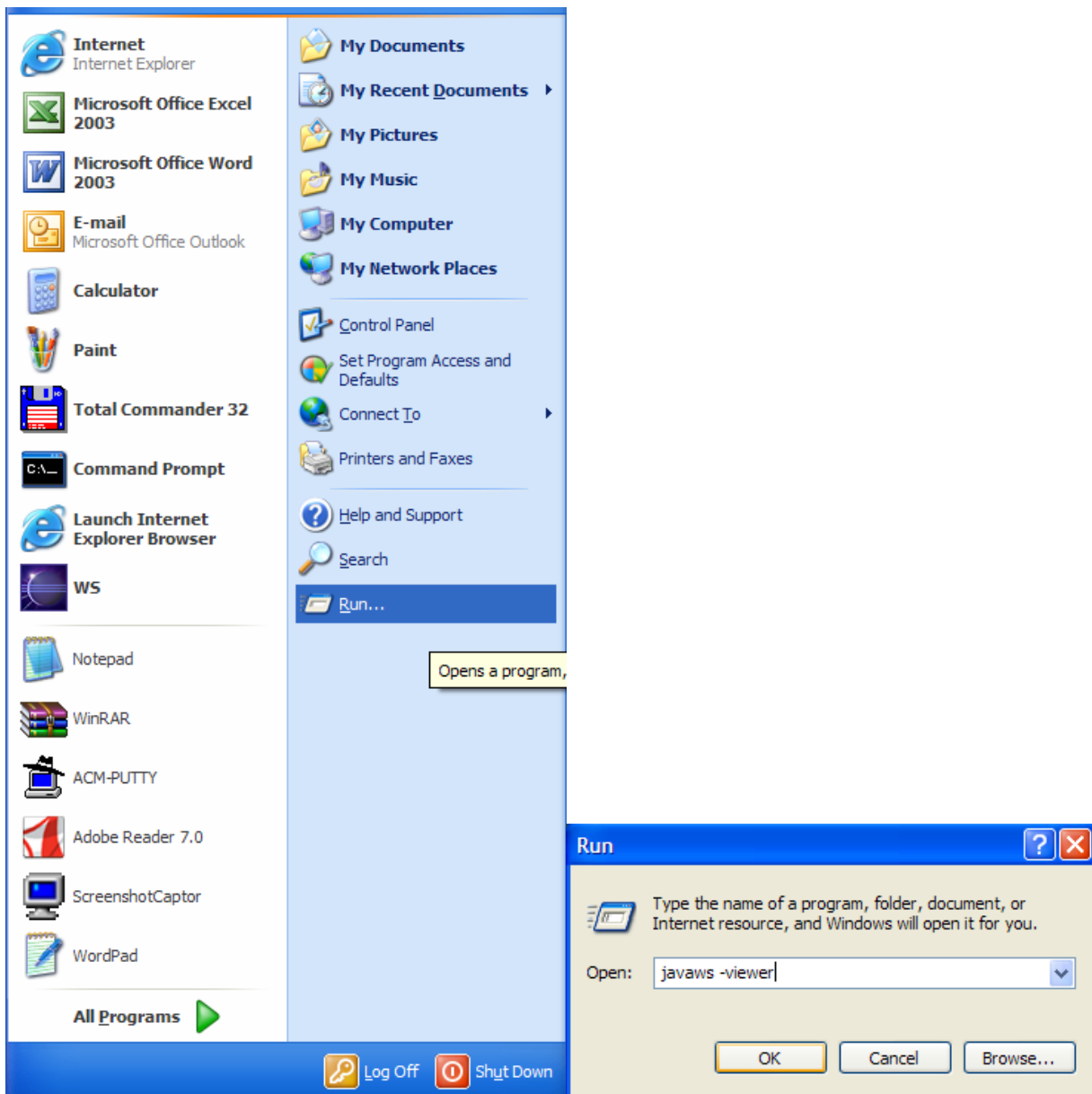
Launch the Java Control Panel from the Windows Control Panel:

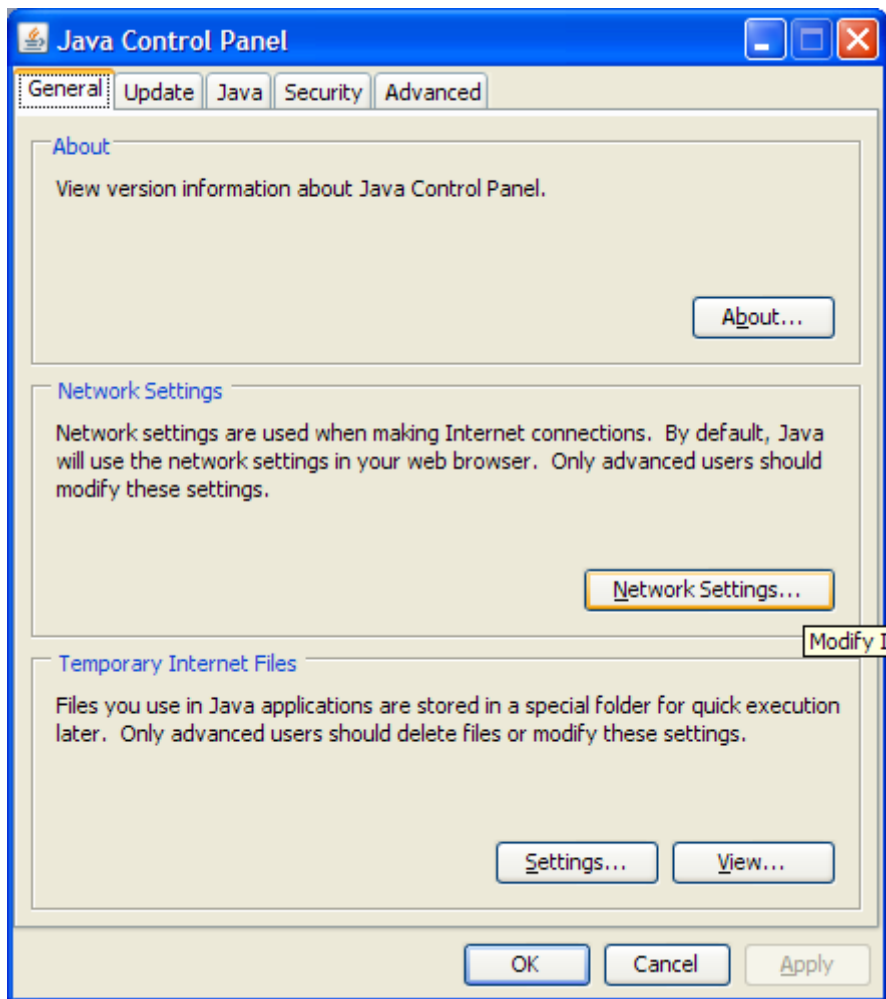


If you don't see the Java Control Panel Shortcut then go to Windows XP taskbar => **Start => Run...**

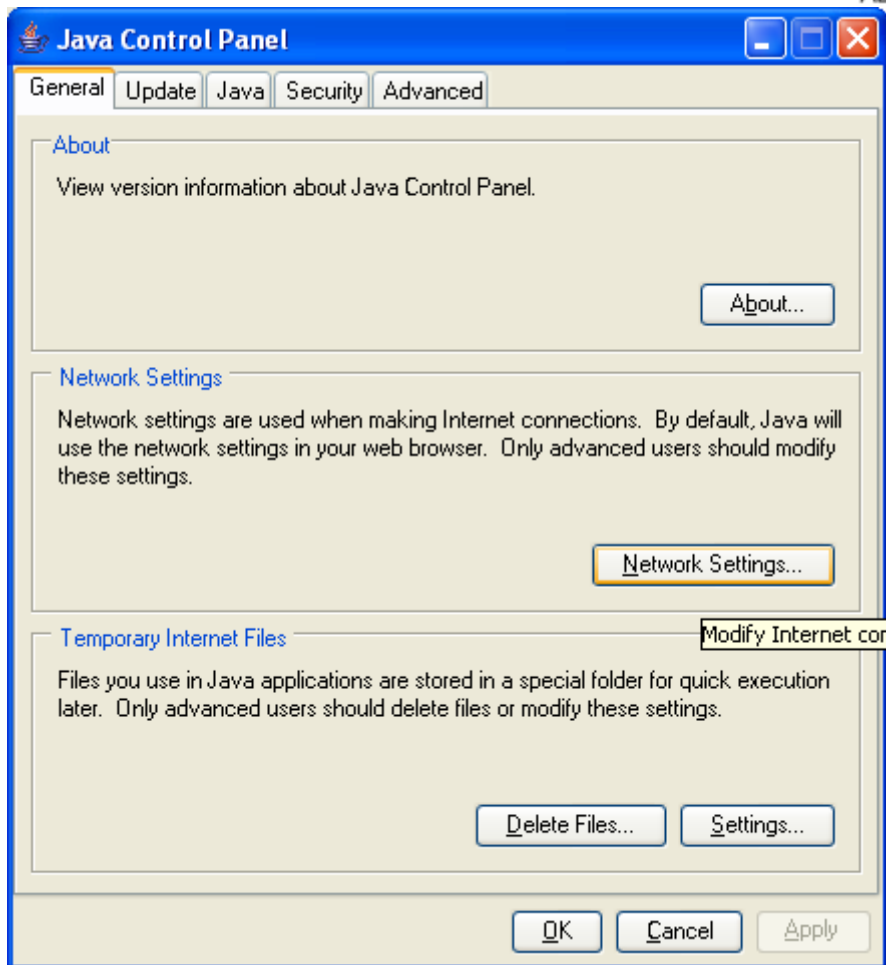
Then type the following syntax in the dialog box:

javaws -viewer

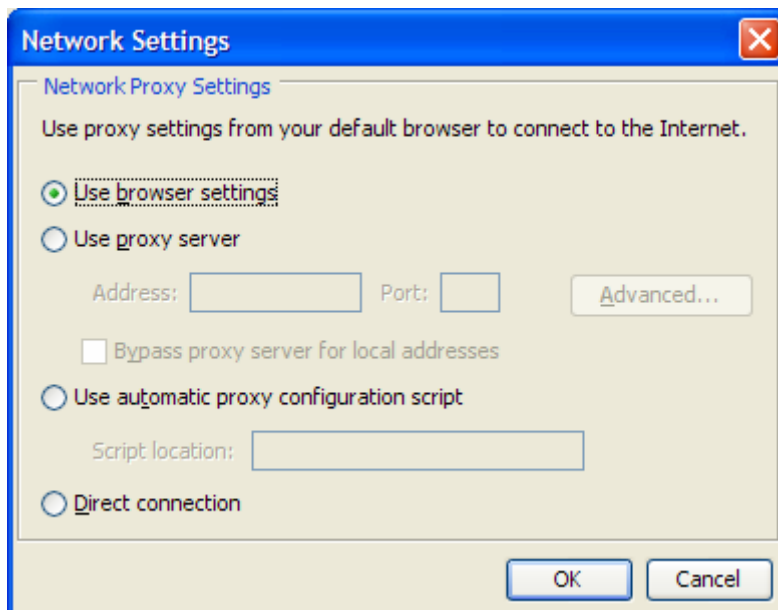




From The General Tab, in the Networks Settings section, Click on **Network Settings...**



Click on the **Network settings** button and in the **Network Settings Dialog**, verify the option **“Use Browser”** is selected.



Click OK to close the **Network settings** dialog.
Click OK to close the **Preferences** dialog.
Close the **Java Web Start Utility** dialog.

Try to re-launch the ACM Trading Console.